

WARRANTY CERTIFICATE

Manufacturer: Anjo B.V.

Warranty Period: The warranty starts on the invoice date and is valid for 10 years.

WARRANTY CONDITIONS

Coverage

This warranty covers all manufacturing defects and faults that occur during normal use of the product within the warranty period. This includes:

- Material defects
- Functional defects of the product
- Anjo B.V. guarantees that the delivered product complies with the requirements of the building regulations as laid down in the NEN standard.

Repair and Replacement

If the product becomes defective within the warranty period, the manufacturer will replace the product free of charge with a new product of equal or better quality.

Exclusions

This warranty does not cover damage caused by:

- Incorrect application and installation of the product. The products must be installed according to the installation instructions and in accordance with the standards of the regulations as laid down in the NEN standard.
- Accidents, natural disasters, or vandalism.
- Normal wear and tear.
- Modifications or repairs to the product carried out by third parties without the consent of Anjo B.V.
- Damage resulting from deformations in building structures due to improperly executed construction work or the use of defective building materials.
- Damage resulting from work not carried out by or on behalf of a professional.

Procedure

In the event of a problem with a product, the seller must provide a solution, not the manufacturer. To claim the warranty, the customer must follow these steps:

- Contact the seller/point of sale of the respective product. During this contact, the original purchase receipt/invoice must be provided. Photos of the situation in which the product was found must also be provided.
- The product must be returned to Anjo B.V. within 30 days of discovering the defect, along with a note of the complaint.
- In the event of damage, Anjo B.V. must be given the opportunity to conduct an investigation and/or material analysis, either on-site or otherwise.

Shipping Costs

Shipping costs for returning the defective product to the manufacturer are covered by the manufacturer. The manufacturer will also cover the shipping costs for returning the repaired or replacement product.

Limitation of Liability

The manufacturer's liability is limited to the value of the defective product. The manufacturer is not responsible for indirect, incidental, or consequential damages to the property and/or everything within it.